

Congress of the United States
Washington, DC 20510

May XX, 2022

The Honorable Joe Biden
President of the United States
1600 Pennsylvania Avenue, NW
Washington, DC 20503

Dear President Biden:

On January 28, 2022, we wrote to you to express concerns that federal agencies under your administration have not maintained adequate levels of in-person work, despite having early access to the COVID-19 vaccine, reasonable accommodations for those who may not be able to receive a vaccine, reconfigured office spaces to allow for social distancing, and the installation of various technologies to distance staff from in-person customers.

In that letter, we asked several questions and requested that you to respond to our questions by February 28, 2022. To date we have not received a response.

Therefore, we ask again that you respond to this letter with the following information:

- 1) How many agencies are fully staffed and in-person? Please list these agencies.
- 2) Which agencies are partially staffed and in-person? Please list these agencies.
- 3) Of agencies partially staffed, how many have greater than 50% teleworking?
- 4) What is the total number of federal employees working remotely?
- 5) Do these agencies have plans in place to return to in-person work?
 - a. If not, what is impeding their return?

Despite Congress appropriating trillions of dollars since the pandemic effectively began in March 2020, our offices continue to receive numerous reports of agencies that handle some of our constituents' requests operating at subpar level. As mentioned in our original letter, some of the most profound examples, though certainly not all of them, include Personnel Records for our Veterans, the Social Security Administration for those with disabilities or those required to register prior to retirement, the Internal Revenue Service's processing of tax returns, the United States Postal Service's on time delivery, and the Small Business Administration's slow response to businesses who attempted to access COVID-related programs.

Once again, your attention to our request is appreciated. We ask that you reply to this letter by June XX, 2022.

Sincerely,